We respond to the needs of “gemba” by delivering products and services that create meaningful value in a timely manner. We promote a mindset that embraces challenge for the future, and work with curiosity and passion. As well as product quality, we pursue excellence in all we do, from product supply to customer care. To ensure safety and reliability in healthcare, we view each issue from a “gemba” perspective in order to find the optimal solution.

Quality—Committed to excellence

We strive to understand health providers deeply and work together with them to give patients a better future. We are mindful that everything we do ultimately connects us to patients.

Care—Empathetic to patients

We are dedicated in our efforts to contribute to the global fight against climate change; develop products that emphasize eco-friendliness, safety, and economic benefits; and preserve biodiversity. We are contributing to the realization of a sustainable society by helping address various issues in the communities in which it develops its business. Initiatives on this front include blood donations by associates across the globe and support for delivering medical supplies to disaster-stricken regions.

Integrity—Guided by our mission

Terumo is dedicated in its efforts to contribute to the resolution of a variety of social issues in the medical field and other areas of society in order to help shape a better future. This shared value book aims to communicate these efforts and the shared value created for Terumo and for society thereby to stakeholders in an easy-to-understand manner.

Respect—Appreciative of others

We strive to understand health providers deeply and work together with them to give patients a better future.

Quality—Committed to excellence

To ensure safety and reliability in healthcare, we view each issue from a “gemba” perspective in order to find the optimal solution.

Creativity—Striving for innovation

We promote a mindset that embraces challenge for the future, and work with curiosity and passion.

Core Values

Respect—Appreciative of others

We show respect and appreciation toward associates, customers, and business partners. We value individuality and diverse cultures, and listen widely and carefully to different opinions and the voice of society.

Integrity—Guided by our mission

As associates of Terumo Group, responsible for life and health, we always act with sincerity and a sense of mission. Through our daily efforts, we build trust among all stakeholders.

Care—Empathetic to patients

We are mindful that everything we do ultimately connects us to patients. We strive to understand health providers deeply and work together with them to give patients a better future.

Quality—Committed to excellence

To ensure safety and reliability in healthcare, we view each issue from a “gemba” perspective in order to find the optimal solution. As well as product quality, we pursue excellence in all we do, from product supply to customer care.

Creativity—Striving for innovation

We promote a mindset that embraces challenge for the future, and work with curiosity and passion. We respond to the needs of “gemba” by delivering products and services that create meaningful value in a timely manner.

Group Mission

Contributing to Society through Healthcare

We contribute to society by providing valued products and services in the healthcare market and by responding to the needs of patients and healthcare professionals.

About the Shared Value Book

Guided by its Group mission of “Contributing to Society through Healthcare,” the Terumo Group works together with its various stakeholders to contribute to the resolution of a variety of social issues in the medical field and other areas of society in order to help shape a better future. This shared value book aims to communicate these efforts and the shared value created for Terumo and for society thereby to stakeholders in an easy-to-understand manner.

Shared Value for Terumo and Society

Terumo Corporation was founded in 1921 by several scientists and doctors, including Dr. Shibasaburo Kitasato, to produce clinical thermometers in Japan. These vital medical devices had previously been imported, until they were cut off as a consequence of World War I. The lifelong spirit of Dr. Kitasato, whose achievements received global recognition, is found in his statement: “Scientists should never feel self-satisfaction doing advanced research; the true objective is for the results to be put to use, thereby contributing to society.”

“Contributing to Society through Healthcare” is both Terumo’s starting point and unchanging Group mission. Keeping Dr. Kitasato’s spirit of innovation and challenge alive, we strive to bring outstanding innovation to medicine and enable the best possible care for patients.

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Major Initiatives

- Resolving Healthcare Challenges

Terumo is deeply innovating to respond to the needs of the medical field, including those pertaining to preventing infections in medical settings and reducing the burden on patients. Moreover, we seek to ensure that people around the world in need of healthcare have access to the safe and high-quality healthcare services they require.

- Creating a Diverse and Inclusive Workplace

Terumo is committed to ensuring that its diverse associates are empowered and able to fully exercise their skills toward supplying medical settings around the world with high-quality products and services. For this purpose, we practice global human resources development, promote diversity, and encourage associates to maintain their own health.

- Reducing Environmental Footprint

Terumo is dedicated in its efforts to contribute to the global fight against climate change; develop products that emphasize eco-friendliness, safety, and economic benefits; and preserve biodiversity.

- Serving Our Communities

Terumo is contributing to the realization of a sustainable society by helping address various issues in the communities in which it develops its business. Initiatives on this front include blood donations by associates across the globe and support for delivering medical supplies to disaster-stricken regions.

Notes:

1. The positions and titles in this booklet are as of the time of the interview.
2. All brand names are trademarks or registered trademarks of TERUMO CORPORATION and their respective owners.