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Group Mission

Contributing to Society through Healthcare

We contribute to society by providing valued products and services in the healthcare market and by responding to the needs of patients and healthcare professionals.

Core Values

Respect – Appreciative of others

We show respect and appreciation toward associates, customers, and business partners. We value individuality and diverse cultures, and listen widely and carefully to different opinions and the voice of society.

Integrity – Guided by our mission

As associates of Terumo Group, responsible for life and health, we always act with sincerity and a sense of mission. Through our daily efforts, we build trust among all stakeholders.

Care – Empathetic to patients

We are mindful that everything we do ultimately connects us to patients. We strive to understand healthcare providers deeply and work together with them to give patients a better future.

Quality – Committed to excellence

To ensure safety and reliability in healthcare, we view each issue from a “gemba” perspective in order to find the optimal solution. As well as product quality, we pursue excellence in all we do, from product supply to customer care.

Creativity – Striving for innovation

We promote a mindset that embraces challenge for the future, and work with curiosity and passion. We respond to the needs of “gemba” by delivering products and services that create meaningful value in a timely manner.

Editorial Policy

Terumo prepares communication tools to provide stakeholders with straightforward reporting on the business activities it is pursuing in fulfilment of its Group mission—"Contributing to Society through Healthcare"—and to promote communication with society. This Sustainability Report contains wide-ranging information on the Terumo Group's initiatives for contributing to the development of a sustainable society while achieving sustainable growth for itself, along with relevant data. The Sustainability Report has been positioned as a supplementary tool to complement the Terumo Report, which is published primarily for shareholders and other investors.

Scope of this Report

This report focuses primarily on Terumo Corporation and its domestic and over-seas consolidated subsidiaries. In principle, "Terumo" refers to Terumo Corporation and "the Terumo Group" refers collectively to Terumo Corporation and its domestic and overseas consolidated subsidiaries. When the scope differs from that described above, notification will be provided.

Report Period

Fiscal 2020 (April 1, 2020 through March 31, 2021)

This report also contains information on some activities prior to or after this period.

Publication Schedule

This report: October 2021 (Japanese version)

Previous report: September 2020 (Japanese version)

Referenced Guidelines

- GRI, Sustainability Reporting Standards
- Japanese Ministry of the Environment, Environmental Reporting Guidelines 2018

Positioning of the Sustainability Report

