

# Serving Our Communities

Support for Lives and Health in Local Communities



While contributing to patients and healthcare professionals through its core business, the Terumo Group also engages in social contribution activities as a good corporate citizen based on its Group mission of “Contributing to Society through Healthcare.” We aim to help achieve a sustainable society by gaining a deeper understanding of the society, culture, and environment of each country and region and by pursuing activities that meet the expectations and demands of communities, mainly in our work to support the spread and development of healthcare.

## Aid in Response to the Global COVID-19 Pandemic

Terumo has donated a total of more than US\$4 million in support of combating the global COVID-19 pandemic in the various different parts of the world where the Company operates. These donations include products such as thermometers and Extracorporeal Membrane Oxygenation (ECMO), as well as monetary donations made to several organizations, including the COVID-19 Solidarity Response Fund for WHO (SRF).

The SRF was established in March 2020, with the WHO Foundation (which has its headquarters in Geneva, Switzerland) acting as its secretariat. The SRF uses donations received from enterprises and individuals throughout the world to support measures undertaken by the WHO in response to COVID-19, including research on vaccines and testing equipment; education to prevent the spread of the pandemic; provision of medical supplies; activities to ensure an equitable allocation of vaccines, which has become an urgent social issue; as well as treatment, diagnosis, and testing, supply of personal protective equipment, and strengthening of healthcare systems. Terumo has donated a combined total of US\$2 million to the SRF in 2020 and 2021.

Amid the struggles of local medical institutions in Europe in dealing with COVID-19 pandemic, Terumo Europe NV, a Terumo Group company, has put in place a system that enables associates to take paid leave in order to participate in volunteering activities, so that associates who have clinical or medical backgrounds can volunteer to assist in medical settings. Through this system, associates in various European countries who possess clinical or other medical skills have been able to volunteer at hospitals and senior care facilities, providing useful support for these institutions' activities.



### Associate Who Joined the Civil Protection Service in Spain

As a volunteer, I joined the civil protection service where I helped COVID-19 patients with prescriptions and went shopping for elderly people. One of the main reasons I started volunteering was that my mother, who lives by herself, has my siblings living nearby to support her. I signed up because I realized that there are people who are in similar circumstances but without any family help.



### Associate Who Provided Medical Assistance at Hospital in Spain

I volunteered to call patients who are awaiting catheterization and are homebound because of the pandemic. My task was to ask them how they were doing and give them the much-needed courage to endure the wait until catheterization. All the patients have been very grateful for the calls.



Terumo's Response to COVID-19  
<https://www.terumo.com/covid-19/>



## Blood Donation Activities in Countries throughout the World

Terumo Blood and Cell Technologies is a global leader in blood component, therapeutic apheresis and cellular technologies. They believe in the potential of blood to do even more for patients than it does today. This belief inspires innovation and strengthens collaboration with customers—which is why Terumo Blood and Cell Technologies' associates throughout the world continuously facilitate and engage in activities to promote blood donations while aiming to contribute to blood transfusion treatments.

They launched their "From the Heart" program in January 2021, a global blood donation awareness program designed to provide associates with the tools they need to get involved, whether that's donating, volunteering or simply helping spread the word to colleagues, friends and family. The mission of the project is to contribute to a safe, accessible and sustainable blood supply. From the Heart has set an aggressive goal of obtaining 6,000 units of blood from associate donors in fiscal 2021. The program also organizes and sponsors community blood drives, where thousands of units of blood are expected to be collected.



Terumo Groups Associates have been participating in blood donation and related awareness raising activities



The logo of the From the Heart blood donation awareness program

## Supporting Early Diagnosis of Children with Congenital Heart Disease in India

Congenital heart disease (CHD) is a neonatal birth defect resulting from the abnormal development of the heart that can affect the interior walls of the heart, the valves inside the heart, or the arteries and veins that carry blood to the heart or the body. It is said that nine out of 1,000 newborns in India have CHD, and it is one of the leading causes of infant mortality in this country. However, roughly 90% of these infants can be treated if their CHD is detected through early examinations.

Terumo Group subsidiary Terumo India Private Ltd. (TIPL), which sells oxygenators and other devices used in cardiac surgeries, partners with Bangalore-based NGO Aishwarya Trust to conduct prescreening camps in order to identify children suffering from CHD and support those diagnosed with the disease in undergoing surgical correction.

In fiscal 2020, the COVID-19 pandemic posed several challenges in conducting the screening camps. The travel restrictions combined with concerns around Associate Safety and availability of resources made the overall process very difficult. Despite these challenges, TIPL was able to support 25 camps that screened 2,584 underprivileged and high-risk children susceptible to CHD and provided surgical treatment and care to 74 children diagnosed with CHD by donating 2.04 million India Rupees to the Aishwarya Trust.



Prescreening camp

## Holding Terumo Medical Seminars for the General Public

To mark the 100th anniversary of the company's founding, in March 2021 Terumo held a Terumo Medical Seminar for the general public. The goal was to disseminate appropriate medical information, including the latest findings, to patients and their family members, and to spread awareness of the importance of disease prevention, early diagnosis, early treatment, and preventing conditions from worsening.

The topic of this year's Terumo Medical Seminar was type 2 diabetes. Dr. Kohjiro Ueki, Director of the Diabetes Research Center, Research Institute, the National Center for Global Health and Medicine, gave a talk on the provision of appropriate treatment that is tailored to individual patients' circumstances and life stage. The seminar was provided in an on-demand format. We intend to continue holding Terumo Medical Seminars on a regular basis, once a year. As an enterprise involved with healthcare, going forward, we will continue to implement measures that are of value to patients, healthcare professionals and society as a whole, and we will strive to make a contribution toward the realization of a healthier, better future for humanity.



Slides from the seminar (extract)