

## Group Mission

### Contributing to Society through Healthcare

We contribute to society by providing valued products and services in the healthcare market and by responding to the needs of patients and healthcare professionals.

## Core Values

### Respect – Appreciative of others

We show respect and appreciation toward associates, customers, and business partners. We value individuality and diverse cultures, and listen widely and carefully to different opinions and the voice of society.

### Integrity – Guided by our mission

As associates of Terumo Group, responsible for life and health, we always act with sincerity and a sense of mission. Through our daily efforts, we build trust among all stakeholders.

### Care – Empathetic to patients

We are mindful that everything we do ultimately connects us to patients. We strive to understand healthcare providers deeply and work together with them to give patients a better future.

### Quality – Committed to excellence

To ensure safety and reliability in healthcare, we view each issue from a “gemba” perspective in order to find the optimal solution. As well as product quality, we pursue excellence in all we do, from product supply to customer care.

### Creativity – Striving for innovation

We promote a mindset that embraces challenge for the future, and work with curiosity and passion. We respond to the needs of “gemba” by delivering products and services that create meaningful value in a timely manner.



## Terumo celebrates its 100th anniversary in 2021.

100 years have passed since Terumo's foundation.

Its debut product, the domestically produced safe, high-quality thermometer, was launched on the market in the hope of delivering it to as many people as possible.

Under the corporate mission; Contributing to Society through Healthcare, we have since continually supported the medical arena worldwide with our innovative developments and quality, while working side by side with medical professionals active at the most critical point of human life.

Now, 100 years later, by coincidence, the world is facing once again a new and major challenge.

With our mission in mind, Terumo will, without resting on its laurels, continue to challenge the limits of medicine for further improvement of the medical care of tomorrow, through our passionate commitment for another 100 years.

“Stride Ahead” encompasses our belief that big steps forward will lead to a better future for medicine.

We are Terumo.

## Contents

### 1 Group Mission, Core Values

### 4 About the Sustainability Communication Book

### 5 Message from the President and CEO

### 7 At a Glance

Overview of the Terumo Group in Fiscal 2020

### 9 Resolving Healthcare Challenges

Enriching LIFE with healthcare solutions

### 15 Creating a Diverse and Inclusive Workplace

Development of an Organization in which All Associates Can Exercise Their Individuality and Talents

### 19 Reducing Environmental Footprint

Preservation of a Healthy Global Environment for Future Generations

### 23 Serving Our Communities

Support for Lives and Health in Local Communities

## About the Sustainability Communication Book

Terumo prepares communication tools to provide stakeholders with straightforward reporting on the business activities it is pursuing in fulfillment of its Group mission—“Contributing to Society through Healthcare”—and to promote communication with society. This Sustainability Communication Book provides an easy-to-understand, concise introduction to our initiatives that contribute to the realization of a sustainable society and the sustainable growth of the Terumo Group, targeting a wide range of stakeholders.

On the other hand, the Sustainability Report has been positioned as a supplementary tool to complement the Terumo Report, which is published primarily for shareholders and other investors.

### Positioning of the Sustainability Communication Book

Business and Financial Information

Non-financial Information

#### Terumo Report

<https://www.terumo.com/investors/library/annual-reports/index.html>

#### Investor Relations (IR) website

<https://www.terumo.com/investors/>

- Financial results and presentation materials
- Mid- to Long-term Growth Strategy
- Information relating to the General Meeting of Shareholders
- Stock information, etc.

#### Terumo Corporation Consolidated Financial Statements and notes

<https://www.terumo.com/investors/library/annual-reports/>

\* Please refer to the "Terumo Corporation Consolidated Financial Statements and notes" file on the webpage above.

#### Sustainability Report

<https://www.terumo.com/sustainability/reports/index.html>

\* For fiscal 2020, this report was issued under the name Sustainability Data Book 2020.

#### Sustainability website

<https://www.terumo.com/sustainability/>

- Overview of sustainability activities
- GRI Standards Index, etc.

#### Sustainability Communication Book

<https://www.terumo.com/sustainability/reports/index.html>

\* For fiscal 2020, this report was issued under the name Shared Value Book 2020.

#### Corporate Governance Report

<https://www.terumo.com/about/governance/index.html>