



A Corporate Legacy of Social Contributions

Dr. Shibasaburo Kitasato and other physicians founded Terumo in 1921, when importation of medical thermometers ceased in the aftermath of World War I, spurring the need to manufacture the instruments domestically.

Thermometers are a household item today, but in the 1920s, when Japan was just beginning to gain an awareness of health and hygiene, there was concern that supply could not answer the heightened demand for thermometers in medical settings. The Terumo company charter observed that, “Viewing citizens’ health as the cornerstone of national stability renders ours an industry of national importance (and not merely a profit-making enterprise).” The need for high-quality medical thermometers prompted the company’s establishment and corporate goal to contribute to both citizens’ health and society. That sentiment generated Terumo’s corporate philosophy of “Contributing to Society through Healthcare.”

Over the years, Terumo has provided new value by grappling with health care issues in areas such as infection control, prevention of medical errors, the demand for minimally invasive treatments, and improvements in both medical cost efficiency and patient quality of life (QOL). The Terumo Group now conducts business in over 160 nations, expanding our concept of “society” to embrace a global perspective.

Partnering with Global Stakeholders

In 1996, Terumo drafted five statements supporting realization of the corporate mission and Group business activities: Open Management, Enhanced Value, Safety and Reliability, Respect for our Associates, and Corporate Citizenship. In 2015, we announced our new global vision of “Innovating at the Speed of Life,” expressing the future direction of Terumo business. The Group is focused on expediting development and reliable delivery of innovative, high-quality products and services, both for medical settings throughout the world facing high-paced change as well as for patients.

The Terumo Group is committed to conducting responsible corporate business activities based on our corporate mission, five statements, and global vision to benefit patients and their families, medical professionals, shareholders and investors, business partners, regional communities, and all additional stakeholders. In 2012, we signed the United Nations Global Compact, endorsing its Ten Principles advocating for responsible policies on human rights, labor, the environment, and anti-corruption. As our business activities become increasingly globalized, corporate initiatives will strengthen corporate governance, ensure regulatory compliance across borders, and enhance environmental, health and safety (EHS) management. Looking ahead, in light of the UN’s 2015 Sustainable Development Goals (SDGs), Terumo will identify important issues impacting society and our corporate group, strive to realize our objectives, and contribute to society.

Achieving Sustainable Growth through Energization of Human Resources and Organizations

The Terumo Group’s core organizations, strengthened by functional optimization, have sustained corporate business activities and communication over the years to facilitate solutions to sustainability issues influencing society, the environment, and governance. In implementing the Mid-to Long-term Growth Strategy articulated in December of 2016, Terumo continues stressing the “energization of human resources and organizations” as a key transformative point. Our corporate response to the multiple issues impacting corporate and social sustainability such as corporate governance, EHS promotion, and respect for human rights and diversity is to strengthen systems enabling implementation of activities and transcend organizations and regions in search of new opportunities for innovation.

Terumo will celebrate its centennial in 2021. Through delivery of value-added innovations to medical settings and patients throughout the world, the group will strive to earn society’s continued trust as we pursue the sustainable growth required of an essential enterprise. We ask for the warm support of our stakeholders toward this goal.

Shinjiro Sato,
President and CEO

Participation in the United Nations Global Compact

In 2012, Terumo became a signatory of the United Nations Global Compact. This action reflects Terumo’s agreement with the Ten Principles of the compact, which relate to human rights, labor practices, the environment and anticorruption measures.

Terumo gave shape to the mission of “Contributing to Society through Healthcare” by setting out Five Statements in 1996. These principles guide the Group’s global business development to make a valuable contribution to healthcare worldwide. Going forward, Terumo will continue to fulfill its responsibilities as a global enterprise, while aiming to achieve sustainable growth.



The Ten Principles of the United Nations Global Compact

Human Rights	Principle 1	Businesses should support and respect the protection of internationally proclaimed human rights; and
	Principle 2	make sure that they are not complicit in human rights abuses.
Labor	Principle 3	Businesses should uphold the freedom of association and the effective recognition of the right to collective bargaining;
	Principle 4	the elimination of all forms of forced and compulsory labor;
	Principle 5	the effective abolition of child labor; and
Environment	Principle 6	the elimination of discrimination in respect of employment and occupation.
	Principle 7	Businesses should support a precautionary approach to environmental challenges;
	Principle 8	undertake initiatives to promote greater environmental responsibility; and
Anti-Corruption	Principle 9	encourage the development and diffusion of environmentally friendly technologies.
	Principle 10	Businesses should work against corruption in all its forms, including extortion and bribery.

Basic Views on Sustainable Development Goals (SDGs)

As it implements sustainability initiatives, the Terumo Group will also advance activities that contribute to the achievement of the Sustainable Development Goals (SDGs) adopted by the United Nations at the Sustainable Development Summit in 2015. Going forward, we will carefully consider the 17 SDGs and 169 targets to identify issues—those the Terumo Group should address through its business activities, or that have great social impact—and implement concrete measures to address them.

